THE JOURNEY TO BECOMING BABY FRIENDLY Health Nexus Annual Conference February 27, 2014 presented by Joan Bueckert RN BN IBCLC

Centretown Community Health Centre

- Located in downtown Ottawa, Centretown CHC is a not-for-profit, interprofessional, communitygoverned primary health care organization
- □ Funded by the Champlain LHIN and the Ontario Ministry of Community and Social Services
- □ Run by a board of directors with representation from the community

- Centretown CHC was designated baby friendly in January 2012
- We were the second CHC to become baby friendly
 Somerset West CHC which is also in Ottawa was designated in 2009
- As of last year Ottawa Public Health is also Baby Friendly and our hope is that Ottawa will be the first city in Canada to be Baby Friendly

Programs

Centretown CHC has five different teams that offer a large range of programs:

- Primary Care
- · Community Health Promotion and Early Years
- Mental Health and Addictions including social workers and counselors
- Diabetes Education
- Corporate services

Obstetrical Services in Primary Care

- Low risk obstetrical care provided by family physicians and nurse practitioners
- One family physician does low risk deliveries at the Civic campus of the Ottawa Hospital
- □ Babies are seen within 48 hr of d/c from hospi
- □ Babies followed by midwives seen at 2 months

Well Baby and Breastfeeding Support

Drop-In

- Partnership with Public Health and Centretown CHC to offer weekly drop-in
- Public Health discontinued this partnership in 2002 but CCHC continued to offer service
- □ Staffed by registered nurse/IBCLC, family visitor and volunteer

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Baby Friendly Initiative Presentation for CCHC all-staff meeting February 5, 2009

Engaging staff



Respect

P111 Breastfeeding policy:

Policy: Centretown CCHC recognizes the health benefits of breastfeeding for both mother and baby. We endeavour to protect, promote and support breastfeeding and **always respect** the decision of each mother. Our policy is based on guidelines for WHO/UNICEF Baby-Friendly Initiative in Canada.

Why the concern about breast milk substitutes

- □ Formula manufacturers make claims about their products that are not evidence-based
- □ Infant formula is a multi-billion dollar industry
- Providing new parents with samples of infant formula can undermine their confidence to breastfeed

The joy is in the journey



Training of Primary Care Staff

- □ What are your beliefs about breastfeeding?
- □ What are the sources of your beliefs?
- Are they based on best available evidence? Personal experience? Dated information?
- □ How do you feel when you see a mother breastfeeding? Bottle-feeding? Is there a difference?



Ensuring Best Practice

- Examine your own biases and personal experiences:
 - don't let these affect your professional practice
 - Practice from a solid evidence base Provide consistent information

Providing Space

- In order to be more supportive of moms breastfeeding moms and babes we needed space where they could be comfortable
- Reception staff expect that exam rooms will be tied up a little longer
- It is natural to breastfeed in public however we also wanted to have an area reserved for breastfeeding moms

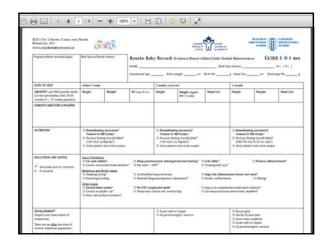
You are welcome to breastfeed here. Bienvenue aux bébés allaités.

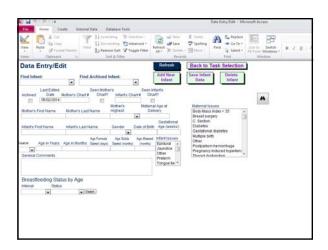


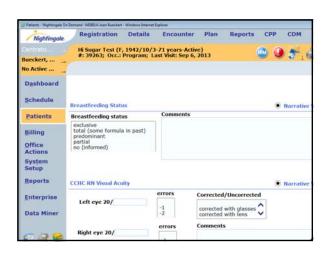


Data collection

- Rourke record doesn't capture the data that BCC requires;
- □ There are high supplementation rates at all of the hospitals in Ottawa
- Software developed by SWCHC is time-consuming as information from the chart has to be entered into a separate file
- □ Finding time to actually manage the data is a challenge







Demographics

- □ Clients of Centretown CHC come from 161 different countries of origin
- 21% have an income of less than \$15,000 (only 48% of clients who provided an answer to the income question)
- $\hfill\Box$ Over 60% have postsecondary education



